

# FCMS APP User Guide

#### **Smart Property Management Platform**



Smart Property Management Platform + Fanvil Link APP

2025 ww.fanvil.com

### **Download APP**





Coming soon





Supported Systems: Android: 9.0 and above iOS: iOS 12 and above Harmony: HarmonyOS 3.0 and above

Scan to Download

Scan to download

### Login APP

#### Hello,kimi

Kimi's app account has been added. Download the app to start enjoying the service immediately.

Account:xxxxxxxxx Password:xxxxxxxxx Scan the QR code below or in the attachment to log in to app.



15:46 🧲	::!! † 🕞					
Fanvil						
Account	Ξ					
Account	•					
Password						
Forget Password?	Europe					
Login						
I have read and agreed to Fa And Privacy Policy>>.	nvil's < <user agreement<="" td=""></user>					

After the download is complete, open the app and scan the QR code in your email to log in

### **Create a Family Member**



15:59 🕻 🛛 👬 🕄
Please enter family member information
You can add 5 family member accounts for free, if you need to create more family member accounts, please contact your service provider • Fields are required
*Username
Please enter your username
Email
Please enter your email
Mobile Number
+86 > Please enter your mobile number
Generate QR code
Submit
Enter Username and check

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### **Create a Family Member**



## Create Temproary QR Code

e	11:24 🖲 🚱 🚯 🗭 📩 🖓 🕬 🕅	📼 🐘 🕄 🌩 🛧 👘 🖇 🖗 🕅 5:02	🖾 👫 🚛 🕼 🗭 🛨 🛛 🖇 🖗 🔌 🚳 🕑 5:03	📼 🐘 🖬 🏵 🗭 🛨 🛛 🖇 🕷 🞯 🕐 5:08	
Fanvil	Q Search Device	Тетр Кеу 🕂	K Add Key	< Temp Key Details <u></u>	
			Name test >	<b>111275</b> 8181	
• Gate			Times   Custom		
Monitor	Make call Open door		Devices Gate >		
autdoor			Repetition period Daily >		1. Click Keys
	C D		Start Date	PIN Code: 94474309	2. Click 😛
Monitor	Make call Open door	No Content	2024-07-22	Name: test Times: Infinite	3. Enter information
• indoor	2024-06-19 15:37:24		End Date	Devices: Gate Repetition period: Daily	
	C		2024-09-22	Start Date:         2024-07-22           End Date:         2024-10-22           Effective Time:         00:03:15 - 21:03:12	4. Click <b>Add</b>
	Make call		entry-into-force time		
	No more data		15:03:37 - 17:06:39		
				Share Key Share Generate images	
frome Home	Keys Record Me	Home Keys Record Me	Add		

### **Test Call Features**



 Log in the end user account.
 (pls check <how to add end user/app>)
 On Home page
 Click Make Call.
 After the call is answered, check whether the video and audio quality

are ok or not.

### **Test Open Door Features**



## Click **Open Door.** Check whether the door is opened sucessfully or not

### **Test Open Door Features**



1.Click Make Call
 2. After the call is answered, Click
 Open Door.
 3. Check whether the door is opened sucessfully or not

### **Test Video Monitoring Features**



 Click Monitor
 After the call is answered, Click
 Open Door.Check whether the door is opened sucessfully or not
 Check whether the real-time video quality is ok or not.